implementation of the RTI" for the year 2009-10. Scheme is being implemented, inter alia, through State Information Commissions, State Administrative Training Institutes and Central Government Agencies. Till 11.12.2009, a sum of about Rs. 3.63 crore has been spent. Financial proposals for utilizing additional funds are under examination/approval.

(b) and (c) An independent study, on the basis of a sample survey has pointed out that 12% of the women and 26% of men were aware of RTI Act, The study has also pointed out that more than 75% of the citizens were dissatisfied with the quality of information provided to them. The information in this regard is, however, not centrally maintained.

(d) The Government has been giving training to public information officers, first appellate authorities and other stake-holders. It has issued several memoranda and published five guides so as to increase the understanding of different stake-holders about the Right to Information Act. Financial help is being given for strengthening the State Information Commissions under a Centrally Sponsored Scheme.

Cases filed in CAT

3154. SHRI BHAGAT SINGH KOSHYARI: Will the PRIME MINISTER be pleased to state:

(a) the number of cases filed in the Central Administrative Tribunal (CAT) during last two years;

(b) the number of cases settled in those years;

(c) the details of the cases pending at the moment;

(d) the steps taken to clear the backlog; and

(e) the details thereof?

THE MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE (SHRI PRITHVIRAJ CHAVAN): (a) During 2007 and 2008, 17725 and 18287 cases were filed respectively.

(b) During 2007 and 2008, 18674 and 20352 cases were disposed of respectively.

(c) As on 30.09.2009, there were 22372 cases pending in various benches of the Central Administrative Tribunal.

Principal Bench	3299	Ahmedabad	568
Allahabad	2949	Lucknow	1099
Bangalore	559	Bombay	1807
Calcutta	2794	Chandigarh	1214
Cuttack	1015	Guwahati	306
Hyderabad	874	Jabalpur	686
Jodhpur	605	Jaipur	874
Madras	1105	Patna	1824
Ernakulam	794		

(d) and (e) The following steps have been taken to clear the backlog:

(i) Monthly Pendency report is called for from all the benches of the Central Administrative Tribunal and the rate of disposal is personally monitored by the Chairman, Central Administrative Tribunal.

(ii) Targets are set up by the Chairman for the Benches.

(iii) During the All India Conference 2009, the Benches were advised to give priority to the disposal of old cases pending since 2004 to 2007.

Statutory support to public grievance system

3155. DR. E.M. SUDARSANA NATCHIAPPAN: Will the PRIME MINISTER be pleased to state:

(a) whether Government is having the proposal to implement the Parliamentary Standing Committee's recommendation to give statutory support for Public Grievance System in all Departments, PSUs and PSEs; and

(b) the number of Public Grievances that were let to court cases in different departments, PSUs and PSEs?

THE MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE (SHRI PRITHVIRAJ CHAVAN): (a) No, Sir.

(b) Public Grievances are received directly by Ministries/Departments/PSUs/PSEs. Data on public grievances that led to court cases is not maintained centrally.

Absence of officers in the offices

3156. SHRI RAMA CHANDRA KHUNTIA: Will the PRIME MINISTER be pleased to state:

(a) whether it is a fact that some top bureaucrats or civil servants in the country never remain present in the office from 1 p.m. to 4 p.m. everyday and they return after taking rest in the afternoon, affecting the public work; and

(b) if so, the steps taken to streamline the effective delivery system and attendance and effectiveness of Central Government employees to give better service to public and country as a whole?

THE MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE (SHRI PRITHVIRAJ CHAVAN): (a) and (b) This Ministry has not received any reports about top bureaucrats remaining absent every afternoon, thereby affecting the public work. The existing instructions on punctuality envisage that measures for enforcement of punctuality would be evolved by Heads of Offices in Departments. Several measures like making available information on website, fixing time limits for disposal of cases, on line filling of applications etc. have been taken to improve the delivery system. This is an on-going process.

Complaints of public grievances

3157. SHRI RAMA CHANDRA KHUNTIA: Will the PRIME MINISTER be pleased to state: